

CERTIFIED AND RRR MAIL

20 June 2006

Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554 RECEIVED & INSPECTION

JUN 2 6 2006

FCC - MAILROOM

Re:

CC Docket No. 02-6

Request for Review

# This letter appeals:

 the Administrator's Decision on Invoice Deadline Extension Request, dated January 19, 2005 (in response to our correspondence dated November 15, 2005 and December 28, 2005) and

 the Administrator's Decision Invoice Extension Appeal dated May 5, 2005 (in response to our appeal dated February 28, 2006).

## **Funding Year and Contact Information**

Funding request numbers: 1100900

1100907

Funding year 2004:

07/01/2004 - 6/30/2005

Contact Person:
Contact Information:

Patricia Kaufman Mahopac Public Library

668 Route 6

Mahopac, NY. 10541

(phone) 845-628-2009, ext. 107

(fax) 845-621-0205

(e-mail) pkaufman@mahopaclibrary.org

Form 471 Application Number: 402345

Billed Entity Name: Mahopac Public Library

Billed Entity Number: 123655 471 Application Number: 402345 486 Application Number: 328495

Enclosed please find copies of our correspondence with USAC regarding our request for filing extensions for both Form 486 and the BEAR form. Our request was based upon

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one of the possible conditions given by USAC on their web page "Natural or man-made disasters that prevent timely filing of invoices." They denied our appeal because "we did not provide information that satisfied those conditions." In fact, we had included a copy of an article from the local newspaper detailing the "man-made disaster." (Please see copies of enclosed articles.)

There was more than \$800,000 worth of damage done to the Mahopac Public Library that closed 2/3 of the facility to the public for six months. Form 486 should have been filed by July 23, 2005, less than a month after we reopened to the public and while we were still negotiating the insurance and legal paperwork maze. Filing e-rate forms for funding year 2004 did not enter our minds until the end of October 2005!

The amount of money that we are talking about totals \$2,738.40: \$381.65 from FRN 1100900 and \$2,356.75 from FRN 1100907. (Please note that the May 5 letter from USAC references only a single FRN.) We use these funds to replace two additional computers per year so that we can provide our patrons with the most up-to-date equipment.

Thank you for your consideration.

Sincerely,

Patricia Kaufman
Library Director

Encl.

#### Pat Kaufman

From: sldnoreply@sl.universalservice.org

Sent: Monday, October 31, 2005 1:24 PM

To: pkaufman@mahopaclibrary.org

Subject: SLD Inquiry #: 21-327340 Received

Thank you for sending an email inquiry to the SLD. This message serves as a receipt confirmation.

Please note that you may also refer to the SLD website (www.sl.universalservice.org) for program information and view WebEx sessions regarding key E-rate topics, listed below.

Please refer to this number in subsequent contacts with the Client Service Bureau regarding this specific issue. Please do not resubmit this case number if your inquiry pertains to a different issue with respect to the same FRN.

We may need to request additional information from you in order to completely answer your question or fulfill your request.

Here is the information you submitted:

[FirstName]=Patricia [LastName]=Kaufman [JobTitle]=Director [EmailAddress]
=pkaufman@mahopaclibrary.org [WorkPhone]=8456282009107 [FaxPhone]=8456210205
[PreviousCaseNumber]=0 [FormType]=Invoice Extension [Owner]=DEADLINEEXTENSIONS
[DateSubmitted]=10/31/2005 1:20:08 PM [AttachmentFlag]=N[Question2]=At the end of December 2004, library expereinced a burst sprinkler pipe that foofed two-thirds of the building. Building did not fully reopen for service until May 2005. I have bee busy with insurance claims, lawyers, etc. from December 2004 through the present. All papers necessary to submit e-rate invoices are now available for such submission.

PLEASE DO NOT REPLY TO THIS MESSAGE.

IF YOU WISH TO SUBMIT ADDITIONAL INFORMATION, PLEASE DO SO USING THE ASK A QUESTION FORM AVAILABLE ON THE SLD WEBSITE.

## **SLD TRAINING PRESENTATIONS**

SLD Training Presentations are available on the topics listed below at http://www.sl.universalservice.org/reference/Presentations2004.asp.

#### WEBEX RECORDINGS/LIVE SLD TRAINING SESSIONS

Recorded sessions on key SLD topics are now available on the SLD's WebEx site at universalservice.webex.com. Click on the Recorded Sessions tab under the



Tel: 845/628.2009 Fax: 628.0672 Web site: www.mahopaclibrary.org

14 November 2005

Invoice Deadline Extension Request Schools and Libraries Division Box 125 - Correspondence Unit 80 South Jefferson Road Whippany, NJ 07981

To Whom it May Concern,

RE: Case Numbers 21-327340 and 21-327331

On October 31, 2005, I e-mailed two Invoice Extension Requests (case numbers above). To date I have not received a reply.

This letter serves as the written follow-up to that request.

Contact Person:

Patricia Kaufman

Contact Information:

Mahopac Public Library

668 Route 6 Mahopac, NY. 10541 (phone) 845-628-2009, ext. 107

(fax) 845-621-0205

(e-mail) pkaufman@mahopaclibrary.org

Form 471 Application Number: 402345

Funding Request Number & Service Provider Information

Funding Request Number:

FRN 1100900

Service Provider Name:

AT&TCorp

SPIN

143001192

Amount of Invoice:

\$381.65

**Funding Request Number** 

FRN 1100907

Service Provider Name:

Verizon - New York, Inc.

SPIN

143001359

Amount of Invoice

\$2,356.75

On December 21, 2004, a sprinkler pipe, located in the attic of the Mahopac Library, burst and flooded two-thirds of the building (a copy of the news article is enclosed). The building did not fully re-open for business until May 2005. We have been busy with insurance claims, lawyers, re-construction, etc, from December 2004 through the present.

All of the papers necessary to submit e-rate invoices are now available for such submission. Please advise at your earliest convenience.



668 Route 6 Mahopac, New York 10541 PHONE: (845) 628-2009 FAX: (845) 628-0672 library@mahopaclibrary.org www.mahopaclibrary.org

December 28, 2005

SLD Form 486 ATTN: SLD Forms 3833 Greenway Drive Lawrence, KS 66046

To Whom It May Concern:

On October 31, 2005, I e-mailed two Invoice Extension Requests (Case Numbers 21-327340 and 21-327331) to SLD. Both e-mails were confirmed received and assigned the case numbers given above. A written follow-up letter was mailed on November 15, 2005 and received by the Invoice Deadline Extension Request Unit in Whippany, New Jersey on November 17, 2005. Copies of the letter and delivery confirmation are enclosed.

To date, I have not received a reply to either my e-mail or written correspondence.

In the event that the Invoice Extension Request is approved, I am submitting a paper copy of Form 486 Entity Number 123655, Application Number 328495 and the required signed, paper certification.

Please advise at your earliest convenience.

Thank you.

Patricia Kaufman, Director Mahopac Public Library

Encl.

#### Pat Kaufman

To:

From: sldnoreply@sl.universalservice.org

Sent: Monday, October 31, 2005 1:19 PM

Subject: SLD Inquiry #: 21-327331 Received

pkaufman@mahopaclibrary.org

Thank you for sending an email inquiry to the SLD. This message serves as a receipt confirmation.

Please note that you may also refer to the SLD website (www.sl.universalservice.org) for program information and view WebEx sessions regarding key E-rate topics, listed below.

Vour case number is 21-327331 21 - 32 7331

Please refer to this number in subsequent contacts with the Client Service Bureau regarding this specific issue. Please do not resubmit this case number if your inquiry pertains to a different issue with respect to the same FRN.

We may need to request additional information from you in order to completely answer your question or fulfill your request.

Here is the information you submitted:

[FirstName]=Patricia [LastName]=Kaufman [JobTitle]=Director [EmailAddress]
=pkaufman@mahopaclibrary.org [WorkPhone]=8456282009107 [FaxPhone]=8456210205
[PreviousCaseNumber]=0 [FormType]=Inv Impl Ext Req [Owner]=DEADLINEEXTENSIONS
[DateSubmitted]=10/31/2005 1:17:23 PM [AttachmentFlag]=N[FRN]=1100907 [ApplicationNumber]
=402345

PLEASE DO NOT REPLY TO THIS MESSAGE.

IF YOU WISH TO SUBMIT ADDITIONAL INFORMATION, PLEASE DO SO USING THE ASK A QUESTION FORM AVAILABLE ON THE SLD WEBSITE.

#### **SLD TRAINING PRESENTATIONS**

SLD Training Presentations are available on the topics listed below at http://www.sl.universalservice.org/reference/Presentations2004.asp.

## WEBEX RECORDINGS/LIVE SLD TRAINING SESSIONS

Recorded sessions on key SLD topics are now available on the SLD's WebEx site at universalservice.webex.com. Click on the Recorded Sessions tab under the Attend a Session link to view the available recordings. To view a session, you must register by providing certain information. This information will assist the SLD to better understand how the site is being accessed and to design new training



# **Universal Service Administrative Company**

Schools & Libraries Division

# Administrator's Decision on Invoice Deadline Extension Appeal

May 5, 2005

Patricia Kaufman Mahopac Public Library 668 Route 6 Mahopac, NY 10541

Re: Your appeal of the denial of your deadline extension request

471 Application Number: 402345 Funding Request Number(s) 1100900 Correspondence Dated: 02/28/2006

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company has made its decision in regard to your appeal.

Funding Request Number(s): 1100900
Decision on Appeal: **Denied in full** 

Explanation:

Upon thorough review of the appeal letter and relevant documentation, the SLD has determined that the Form 486 for these funding requests were not filed within 120 days calculated from the date of the Funding Commitment Decision Letter (FCDL). The record shows that the date of the FCDL is March 24, 2005 and that the SSD indicated on the Form 486 was July 1, 2004. The Form 486 was postmarked and certified on December 29, 2005. Since the Form 486 was postmarked and certified more than 120 days after the later date of the FCDL, the SSD has been revised to August 31, 2005, which is 120 days before the Form 486 postmark date. The funding commitment has been reduced to \$0 accordingly. See Funding Year 2004 Funding Commitment Decision Letter, Universal Service for Schools and Libraries, Receipt of Service Confirmation Form, OMB 3060-0853. It is the responsibility of the applicant to ensure that all forms are submitted to the SLD in a correct and timely manner.

Administrative procedures related to the payment of support for discounted services establish deadlines for service providers to file invoices with the Administrator. The timely receipt and payment of invoices is extremely important to the administration of the program in accordance with the Commission's rules.

The administrator provides an extension of the deadline under certain conditions. Those conditions are documented in the Reference area on the SLD website. (See <u>Invoicing Deadlines and Extension Requests</u> for more information.) Your initial request did not provide information that satisfied those conditions.

Your appeal has not brought forth clear information establishing that those conditions were met but not considered. Therefore, your appeal is denied.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD web site or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

Cc: E-Rate Coordinator AT&T Corp. 55 Corporate Drive Room 3-2 Bridgewater, NJ 08807-8286



# **Universal Service Administrative Company**

Schools & Libraries Division

# Administrator's Decision on Invoice Deadline Extension Request

January 19, 2005

Patricia Kaufman Mahopac Public Library 668 Route 6 Mahopac, NY 10541

SLD Invoice #:

N/A

BEAR or SPI:

N/A

Invoice Date:

N/A

SLD Line(s) #:

N/A

Vendor invoice #:

N/A

471 Application Number:

402345

Funding Request Number(s):

1100900, 1100907

Your Correspondence Dated:

November 14, 2005

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your invoice deadline extension request for the invoice number indicated above. This letter explains the basis of SLD's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your request included more than one invoice number, please note that for each invoice for which an invoice deadline extension request was submitted, a separate letter is being sent.

Invoice Number: N/A

Line(s): N/A

Decision on Request:

Denied

Reason: No funds have been committed for the FRN(s) listed on your request.

#### TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter, your appeal must be received by the SLD or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

- 1. Include the name, address, telephone number, fax number, and e-mail address for the person who can most readily discuss this appeal with us.
- 2. State outright that your letter is an appeal. Include the following to identify the decision letter and the decision you are appealing:
  - appellant name,
  - applicant or service provider name,
  - BEN and/or SPIN.
  - Form 471 and FRN
  - invoice number as assigned by the SLD,
  - "Administrator's Decision on Invoice Deadline Extension Request" dated 01/19/2006, AND
  - the exact text or the decision that you are appealing.
- 3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
- 4. If you are an applicant, please provide a copy of your appeal to the service provider(s) affected by the SLD's decision. If you are a service provider, please provide a copy of your appeal to the applicant affected by the SLD's decision.
- 5. Provide an authorized signature on your letter of appeal.

To submit your appeal to the SLD by e-mail, use the "Submit a Question" feature on the web site at www.universalservice.org/sl/. Click "Continue," choose "Appeals" from the Topics Inquiry on the lower portion of your screen, and click "Go" to begin your appeal submission. The system will prompt you through the process. The SLD will automatically reply to incoming e-mails to confirm receipt.

To submit your appeal to the SLD by fax, fax your appeal to (973) 599-6542.

To submit your appeal to the SLD on paper, send your appeal to:

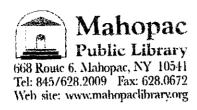
Letter of Appeal Schools and Libraries Division 100 South Jefferson Road P.O. Box 902 Whippany, NJ 07981

While we encourage you to resolve your appeal with the SLD first, you have the option of filing an appeal directly with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by the FCC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal.

We strongly recommend that you use the electronic filing options described in the "Appeals Procedure" posted in the Reference Area of our web site. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

Schools and Libraries Division Universal Service Administrative Company

cc: E-Rate Coordinator, AT&T Corp.
Debra Hamacher, Verizon New York, Inc.



28 February 2006

Letter of Appeal Schools and Libraries Division Box 125 – Correspondence Unit 80 South Jefferson Road Whippany, NJ 07981

To Whom It May Concern:

This is a letter appealing the Administrator's Decision on Invoice Deadline Extension Request dated January 19, 2005 (should have been dated 2006!) with reference to the following:

Funding request numbers:

1100900

1100907

Funding year 2004:

07/01/2004 - /6/30/2005

Contact Person:

Patricia Kaufman

Contact Information:

Mahopac Public Library

668 Route 6

Mahopac, NY, 10541

(phone) 845-628-2009, ext. 107

(fax) 845-621-0205

(e-mail) nkaufman@mahonaclibrary oro

Billed Entity Name: Mahopac Public Library

Billed Entity Number: 123655

Form 471 Application Number: 402345 Form 486 Application Number: 328495

On October 31, 2005, I e-mailed two (2) Invoice Extension Requests. This was followed by a letter dated November 14, 2005.

What I really was requesting was an extension of the October 26, 2005 deadline for filing Form 486 Receipt of Service Confirmation based upon the man-made disaster of a flooded building as stated in our previous correspondence:

On December 21, 2004, a sprinkler pipe, located in the attic of the Mahopac Library, burst and flooded two-thirds of the building (a copy of the news article is enclosed). The building did not fully re-open for business until May 2005. We have been busy with insurance claims, lawyers, reconstruction, etc, from December 2004 through the present.

On December 28, 2005, I submitted Form 486 with a cover letter specifically stating that the form was being filed in the event the Invoice Extension Request was approved. Form 486 was denied by the Administrator, in a letter dated January 18, 2006, because we missed the 120-Day 486 Deadline (we knew that) one day BEFORE the extension request was denied.

The Invoice Extension Request was denied on the grounds that "No funds have been committed for the FRN(s) listed on your request." I am enclosing a copy of the Funding Commitment Report dated March 24, 2005 that clearly shows a total of \$ 2,738.40 in committed funds for the two FRN(s) under discussion.

Although I have been filing E-rate requests for several years now, keeping the form descriptors straight is a challenge. However, although my extension request may have been misnamed, the intent was clear. Also, over the years, I have found that those of us who submit reimbursement requests are held to very strict deadlines while some of the vendors who are reimbursing us seem to be able to take as much time as they please.

Please advise at your earliest convenience.

Very truly yours,

Patricia Kaufman

Director

Encl.

## FUNDING COMMITMENT REPORT

Form 471 Application Number: 402345
Funding Request Number: 1100900 Funding Status: Funded
Services Ordered: Telecommunications Service
SPIN: 143001192 Service Provider Name: AT&T Corp.
Contract Number: T
Billing Account Number: 845-628-2009
Service Start Date: 07/01/2004
Contract Expiration Date: 06/30/2005
Site Identifier: 123655
Annual Pre-discount Amount for Eligible Recurring Charges: \$954.12
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$954.12
Discount Percentage Approved by the SLD: 40%
Funding Commitment Decision: \$381.65 - FRN approved as submitted

Funding Request Number: 1100907 Funding Status: Funded
Services Ordered: Telecommunications Service
SPIN: 143001359 Service
Service Provider Name: Verizon - New York Inc.
Contract Number: T
Billing Account Number: 845-628-2009
Service Start Date: 07/01/2004
Contract Expiration Date: 06/30/2005
Site Identifier: 123655
Annual Pre-discount Amount for Eligible Recurring Charges: \$5,891.88
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$000
Pre-discount Amount: \$5,891.88
Discount Percentage Approved by the SLD: 40%
Funding Commitment Decision: \$2,356.75 - FRN approved as submitted